

## QUALITY POLICY

The main goal of GENEXO Sp. z o.o. is to design, manufacture and sell medical equipment, diagnostic tests, supplements and medical products that meet the requirements and expectations of our Clients and stakeholders regarding quality, functionality and safety of our products.

GENEXO Sp. z o.o. strives to constantly improve the level of Clients' satisfaction by offering and manufacturing safe and high quality medical products in accordance with the requirements of EN-ISO 13485 standard as well as Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017, Directives 2007/47/WE and 98/79/EC IVDD Annex IV excl. (4) and (6).

We plan to realize this goal through:

- Constant improvement of the quality of our products and services;
- Constant monitoring of the market, Clients' needs and expectations and reacting to their needs;
- Cooperation with certified manufacturers and suppliers as well as trade partners;
- Providing Clients with expert information concerning the Company's field of business;
- Professional customer service;
- Qualified staff;
- Constantly striving to limit hazards and risks of the business, and intensifying opportunities;
- Periodic reviews of the usefulness of the implemented Quality Policy and set goals as well as the entire Quality Management System, based on ISO 13485:2016 standard.

The Quality Policy is known to all employees, and the Management Board as well as leadership of GENEXO Sp. z o.o. are personally involved in realization of its goals and they are responsible for providing the means to allow meeting the requirements and improve and develop the Quality Management System.

We want our Clients to associate GENEXO Sp. z o.o. products and services with safety and the highest quality. For the effective realization of this goal we have set a path "Act Thinking about our Clients" and the direction for the future development of the company "Act by Always Going Forward."